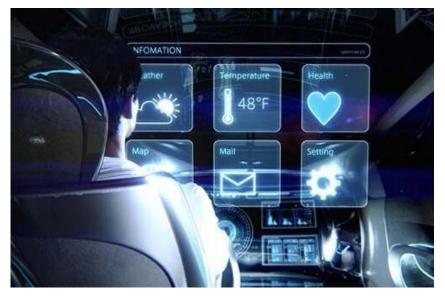
# Human-Centered Computing: Using Speech to Understand Behavior

## Emily Mower Provost Computer Science and Engineering University of Michigan





# Automated agents provide support, entertainment, and interaction



http://the-big-turn-on.co.uk/pics/future.jpg

GRAND CHALLENGES



https://www.nimh.nih.gov/about/organization/gmh/grandchallenges/index.shtml

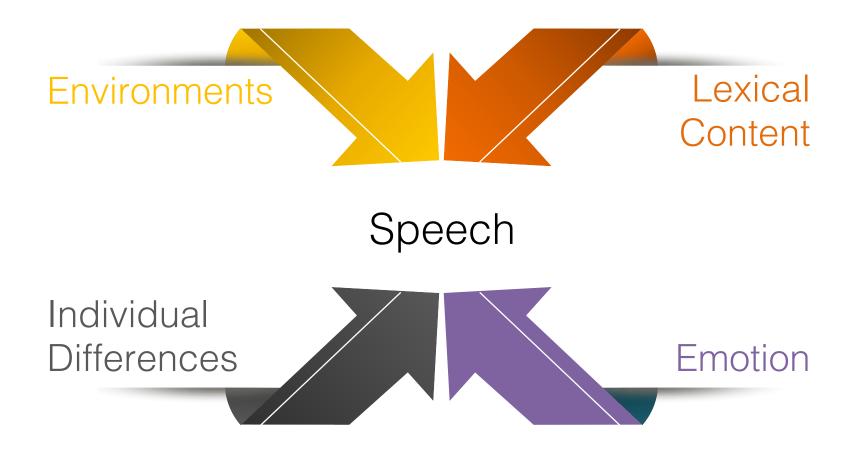


Image source: http://newatlas.com/toyota-kirobo-mini-companion-robot-release/45720/





#### **Embracing Complexity**







chai.eecs.umich.edu

## CHAI Lab Research Directions

#### • Audio-visual emotion modeling:

- Perception modeling
- Expression modeling
- Methods: deep learning, multitask learning, time series modeling, knowledge-driven

#### • Assistive technology:

- Speech assessment for individuals with aphasia
- Mood state tracking for individuals with bipolar disorder
- [Early states] Estimating suicidality
- [Early states] Speech assessment: Huntington's Disease





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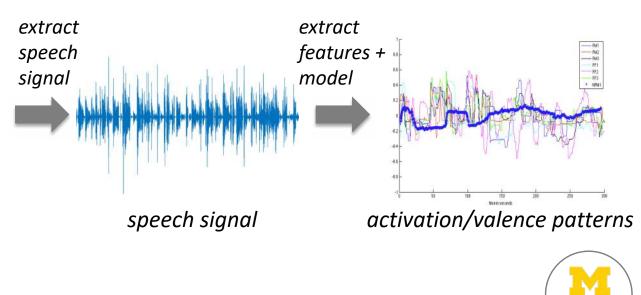


#### Focus on Behaviors

- Goal: detect human behavior from speech
  - Emotion: valence (positivity), activation (energy), categories
  - Mood: depression, suicidality
  - Diagnosis: Huntington Disease, aphasia



conversation





Why is this area so important?

# $\mathsf{ALGORITHMS} \twoheadrightarrow \mathsf{IMPACT}$





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#### Motivation

#### • Bipolar Disorder (BP)

- A leading cause of disability worldwide
- Common, chronic, and severe psychiatric illness
- Characterized by swings into mania and depression
- Devastating personal, social, vocational consequences

- Current Treatment
  - Pharmaceutically
  - Periodic follow-up visits for monitoring
  - Reactively post manic/depressive episodes

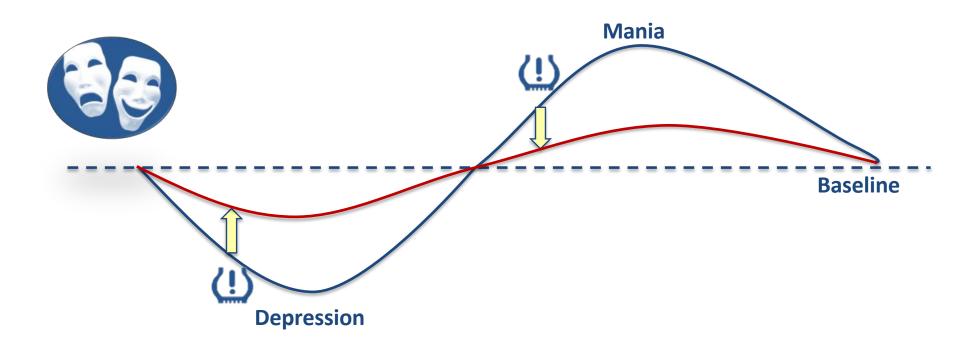


Costly / Majority Unnecessary





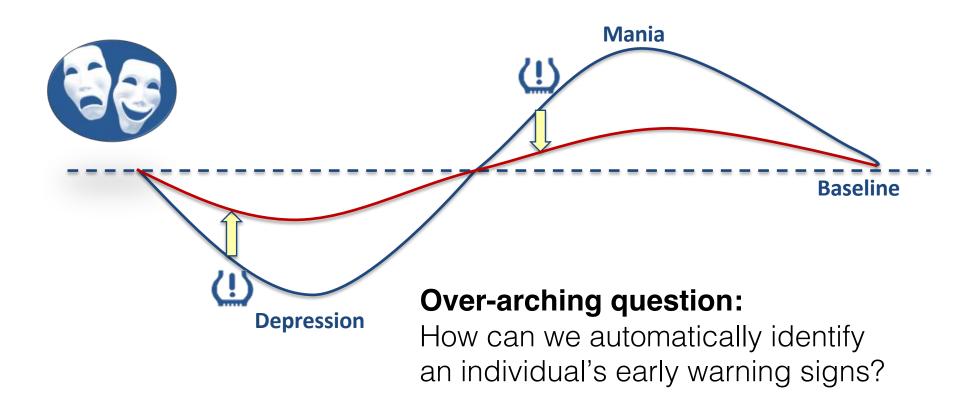
#### Wellness Monitoring







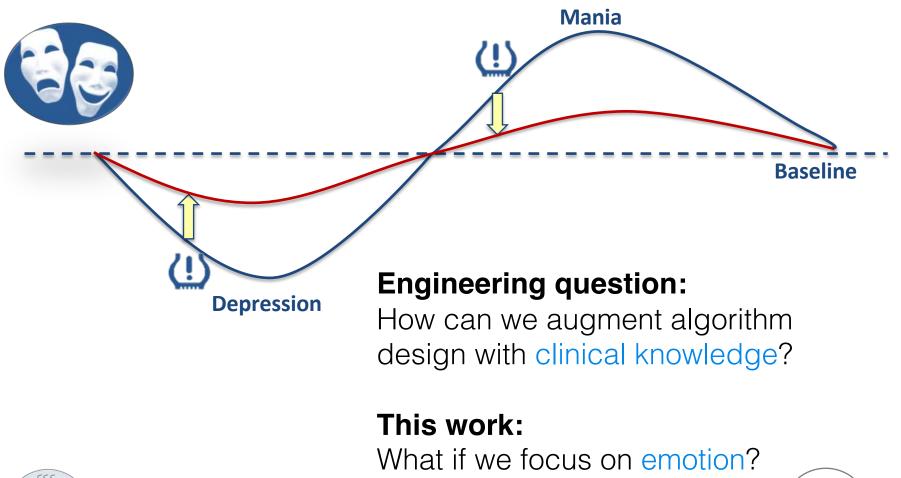
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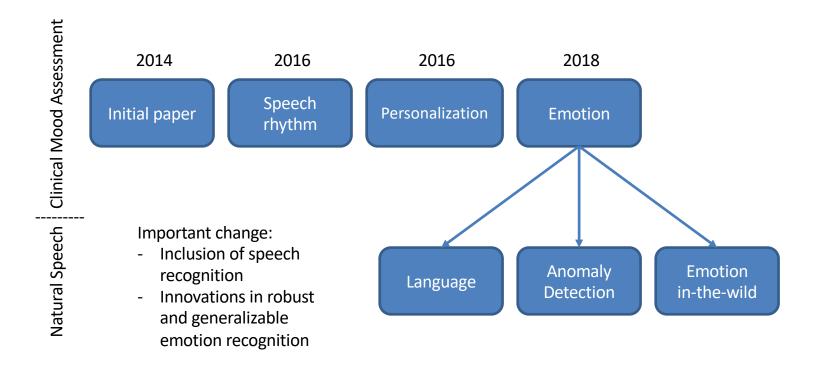
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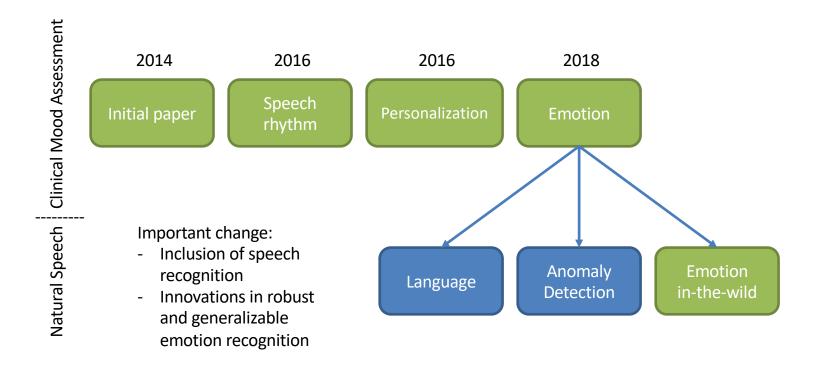
### **PRIORI** Roadmap







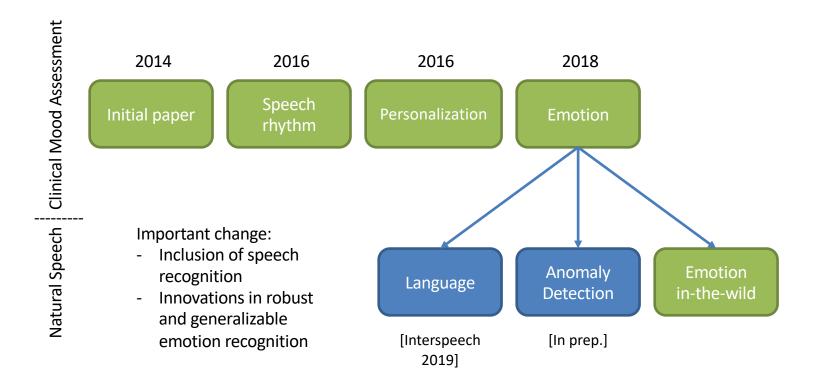
### **PRIORI** Roadmap







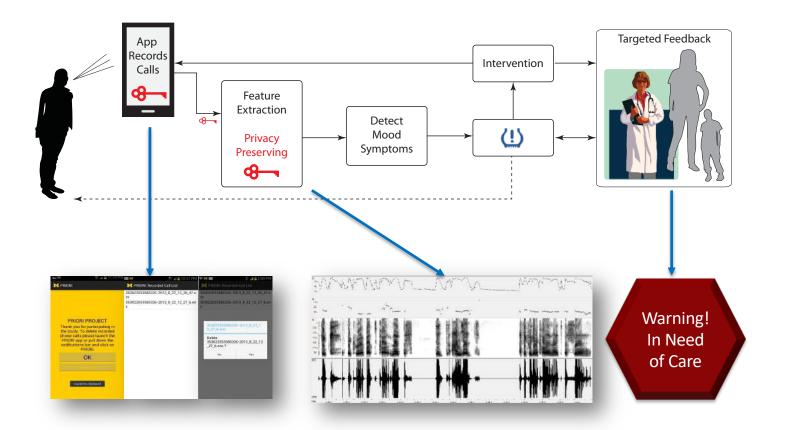
### **PRIORI** Roadmap







#### PRedicting Individual Outcomes for Rapid Intervention







## Types of PRIORI Calls

- Personal calls:
  - Calls made as someone goes about his/her day
  - Natural speech



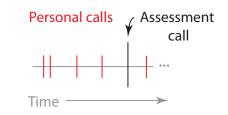






# Types of PRIORI Calls

- Personal calls:
  - Calls made as someone goes about his/her day
  - Natural speech
- Assessment calls:
  - Clinical interactions over the phone
  - Young Mania Rating Scale (YMRS)
  - Hamilton Depression Scale (HamD)

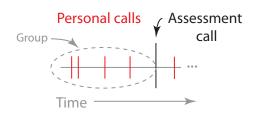






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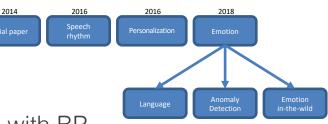






## The PRIORI dataset

- PRIORI:
  - Longitudinal study of bipolar disorder
  - Collect and analyze mood data for individuals with BP
  - Develop a mood recognition systems
- Participants
  - Patients: BP I and II (51)
  - Healthy controls (9)
  - Dataset size: over 50K calls, over 4K hours of speech







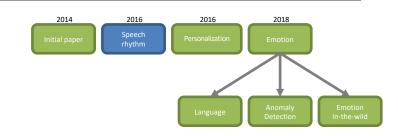


Goal	<ul><li>Collect and present a new dataset!</li><li>Determine the efficacy of emotion techniques for recognizing mood</li></ul>
Insight	• Emotion and mood both modulate the speech signal
Approach	<ul> <li>Extract common emotion features</li> <li>Classify using common emotion recognition techniques</li> </ul>
Findings	• There do seem to be differences!



Zahi N Karam, Emily Mower Provost, Satinder Singh, Jennifer Montgomery, Christopher Archer, Gloria Harrington, Melvin Mcinnis. ``Ecologically Valid Long-term Mood Monitoring of Individuals with Bipolar Disorder Using Speech.'' International Conference on Acoustics, Speech and Signal Processing (ICASSP). Florence, Italy. May 2014.





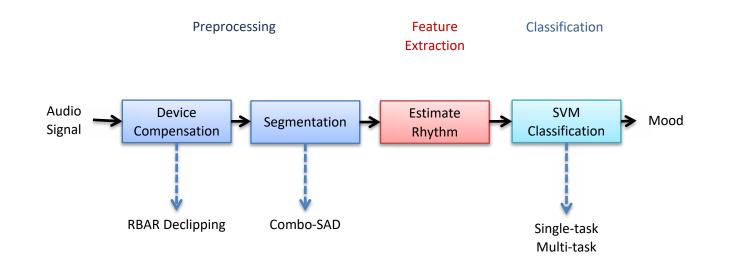
Goal	• Determine whether a clinician would designate a person in a mood episode using the rhythm of speech in a clinical interaction
Insight	• When manic, speech rate increases, when depressed, it decreases
Approach	Create a robust pre-processing pipeline
Eindings	<ul><li>Classify mood episode</li><li>Rhythm can be used to estimate mood</li></ul>
Findings	• It is critical to control for extraneous factors!



John Gideon, Emily Mower Provost, Melvin McInnis. "Mood State Prediction From Speech Of Varying Acoustic Quality For Individuals With Bipolar Disorder." International Conference on Acoustics, Speech and Signal Processing (ICASSP). Shanghai, China, March 2016.

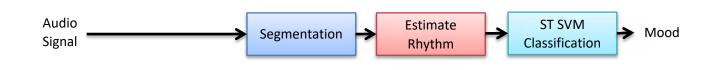


#### Methods

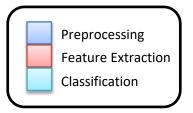






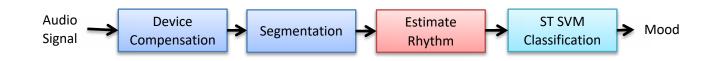


Measure: AUC	Baseline
Mania	0.57 ± 0.25
Depression	$0.64 \pm 0.14$

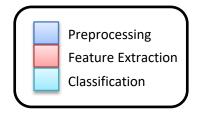






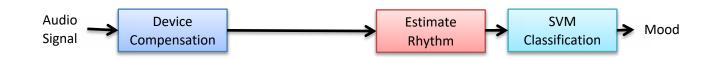


Measure: AUC	Baseline	RBAR Declipping
Mania	0.57 ± 0.25	0.70 ± 0.17*
Depression	0.64 ± 0.14	0.65 ± 0.15





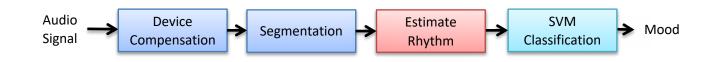




Measure: AUC	Baseline	RBAR Declipping	Ignoring Segmentation	Preprocessing
Mania	0.57 ± 0.25	0.70 ± 0.17*	0.74 ± 0.24*	Feature Extraction
Depression	0.64 ± 0.14	0.65 ± 0.15	0.77 ± 0.15*	Classification



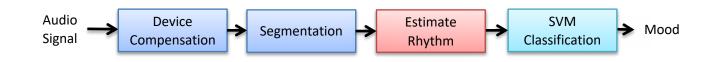




Measure: AUC	Baseline	RBAR Declipping	Multitask Learning	Preprocessing
Mania	0.57 ± 0.25	0.70 ± 0.17*	0.72 ± 0.20*	Feature Extraction
Depression	0.64 ± 0.14	0.65 ± 0.15	0.71 ± 0.15	Classification



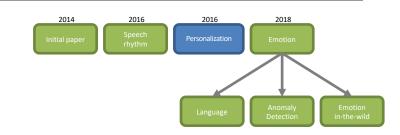




Measure: AUC	Baseline	RBAR Declipping	Subject Normalization	Preprocessing
Mania	0.57 ± 0.25	0.70 ± 0.17*	0.67 ± 0.19*	Feature Extraction
Depression	0.64 ± 0.14	0.65 ± 0.15	0.75 ± 0.14*	Classification







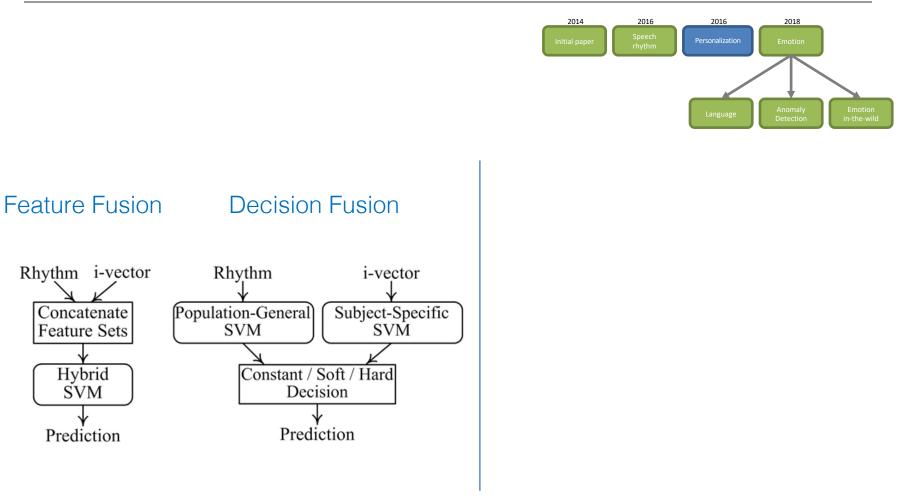
Goal	Improve the prediction of depression
Insight	<ul> <li>Individuals are unique and so is their expression of mood</li> </ul>
Approach	Speaker verification techniques (i-vectors)
Findings	• We can improve depression prediction over speech rhythm features alone



Soheil Khorram, John Gideon, Melvin McInnis, and Emily Mower Provost. "Recognition of Depression in Bipolar Disorder: Leveraging Cohort and Person-Specific Knowledge." Interspeech. San Francisco, CA, September 2016.



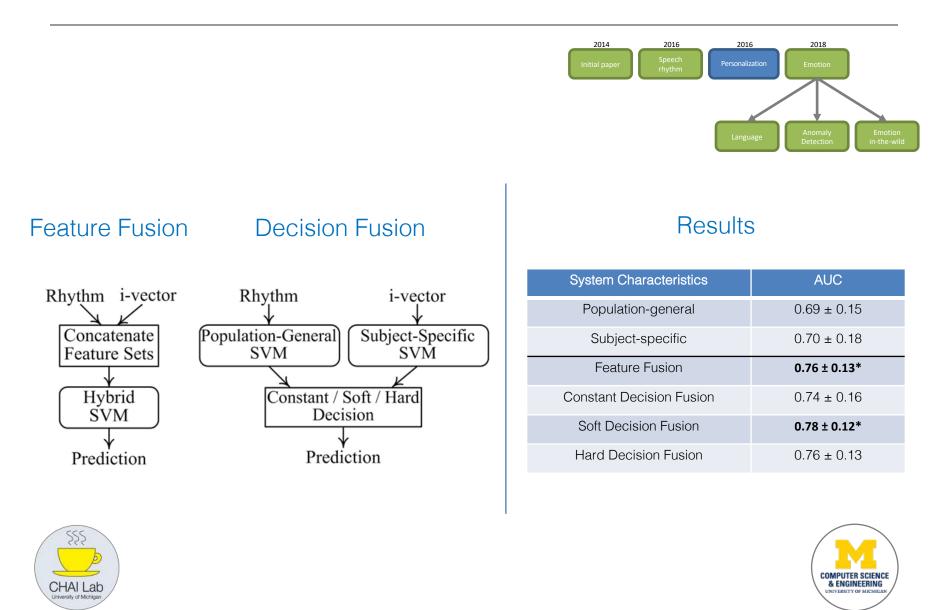
#### Personalization







#### Personalization



#### Emotion



Goal	• Move to personal calls!
Insight	<ul> <li>Mood is slowly varying, can we improve prediction by focusing on factors more directly expressed in speech?</li> </ul>
Approach	<ul><li>Annotate the data for emotion!</li><li>Transcribe the data!</li></ul>
Findings	<ul> <li>We can accurately predict emotion from natural speech</li> <li>In clinical interactions, emotion patterns change with symptom severity</li> </ul>



Soheil Khorram, Mimansa Jaiswal, John Gideon, Melvin McInnis, Emily Mower Provost. "The PRIORI Emotion Dataset: Linking Mood to Emotion Detected In-the-Wild." Interspeech. Hyderabad, India. September 2018.

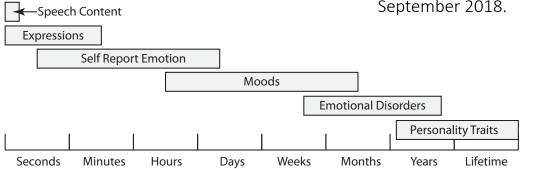


# Identifying an intermediary step

- Mood prediction is challenging:
  - Not directly observable
  - Long time scale

Reference:

Soheil Khorram, Mimansa Jaiswal, John Gideon, Melvin McInnis, Emily Mower Provost. "The PRIORI Emotion Dataset: Linking Mood to Emotion Detected In-the-Wild." Interspeech. Hyderabad, India. September 2018.



- Emotion can simplify mood prediction:
  - Primary BP symptom: emotion dysregulation, utility in classification\*
  - Time course: emotion variation between speech and mood



\* Stasak, B., Epps, J., Cummins, N., & Goecke, R. (2016). An Investigation of Emotional Speech in Depression Classification. In INTERSPEECH (pp. 485-489).



## Emotion Annotation Pipeline

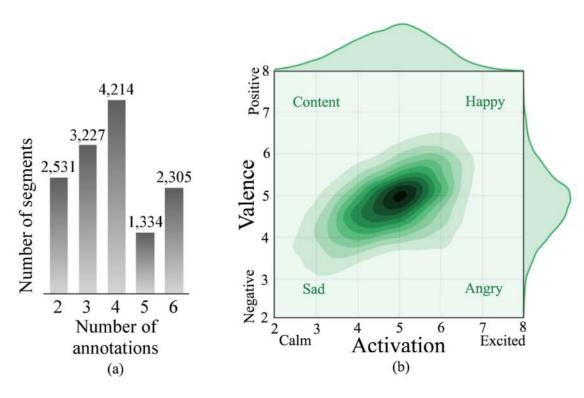


- Valence and activation annotation:
  - 9-point Likert scale
  - 11 annotators (7 female, 4 male), between 21 and 34, native speakers of English
- Annotators were asked to consider two important points:
  - Only the acoustic characteristics, not the content
  - Subject-specificity of emotion expression





#### **Emotion Distributions**



\*Note: categorical labels for demonstration purposes only.





## Emotion Recognition Experimental Setup

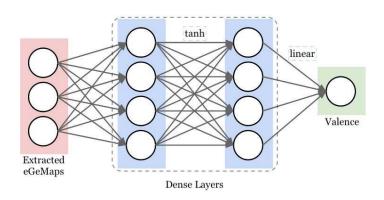
- Normalize ground truth labels:
  - Subtracting the rating midpoint of 5
  - Scaling to the range of [-1, 1]
- Subject-independent cross-validation
  - Experiments repeated for five total runs (six randomly selected folds)
  - Each run: randomly assign two subjects to each fold.
  - Round-robin cross-validation
  - Generates one test measure per fold, resulting in six measures.
  - Output: matrix of 6-by-5 test measures
- Parameter selection: max CCC over validation set

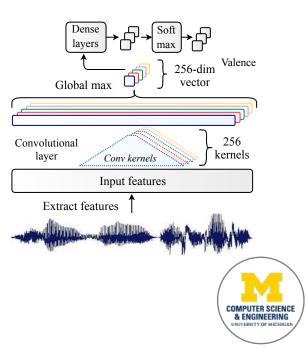




#### Features and Models

- Baseline system
  - 88-dimensional eGeMAPS features
  - Features globally normalized
  - Feed-forward neural network, tanh activation function, linear output
- Alternative system
  - 40-dimensional MFB features
  - Features globally normalized
  - Conv-pool network (convolutional layers, global max pooling, dense layers)
  - ReLU and linear activation functions for intermediate and output







#### **Emotion Results**

• Conv-Pool > FFNN (PCC, CCC)

Dimension	Metric	eGeMAPS FFN	MFBs Conv-Pool
LC	PCC	$0.642 \pm 0.076$	0.712 ± 0.077
Activation	CCC	0.593 ± 0.071	0.660 ± 0.090
AC	RMSE	0.207 ± 0.012	0.201 ± 0.028
Valence	PCC	0.271 ± 0.053	0.405 ± 0.062
	CCC	0.191 ± 0.031	0.326 ± 0.052
	RMSE	0.199 ± 0.015	0.194 ± 0.016





Bold: p<0.01, paired t-test

#### **Emotion Results**

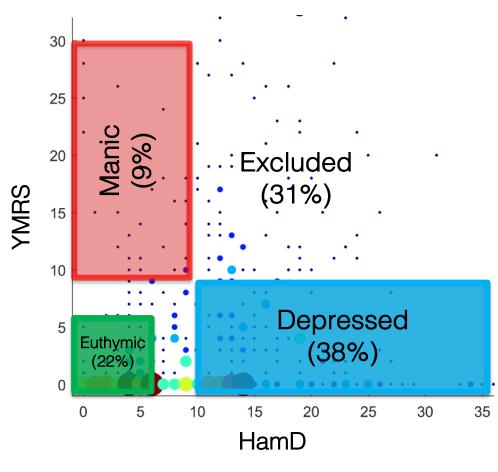
- Conv-Pool > FFNN (PCC, CCC)
- Activation more accurately recognized

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# Mood Dataset

• Goal: Analyze link between mood and predicted emotion







# Experimental Setup

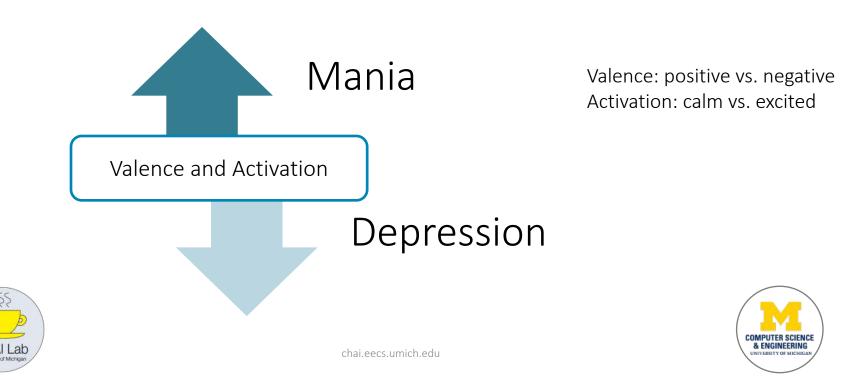
- Goal: Analyze link between mood and predicted emotion
- Considerations:
  - Importance of considering how a subject varies about his/her own baseline (euthymic periods)
  - Normalize depressed, manic segments by subject (euthymic segments)
- Approach:
  - Apply conv-pool models to predict emotion
  - Use ensemble over the cross-validation models
  - Analyze over all 10,563 assessment call segments (10,563)





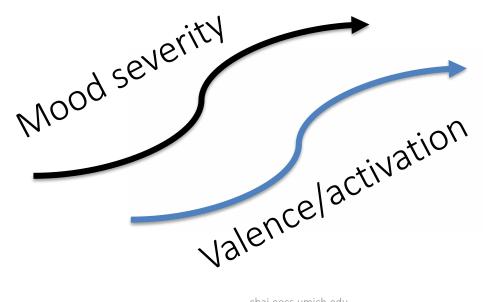
#### What is the link between mood and emotion?

- Ways to measure:
  - Observe clinical interactions
  - Relate emotion to mood symptom severity (classes or continuous)
- Finding: valence/activation significantly higher in manic vs. depressed episodes



#### What is the link between mood and emotion?

- Ways to measure:
  - Observe clinical interactions
  - Relate emotion to mood symptom severity (classes or continuous)
- **Finding**: valence/activation are significantly **correlated** with mood severity



Valence: positive vs. negative Activation: calm vs. excited







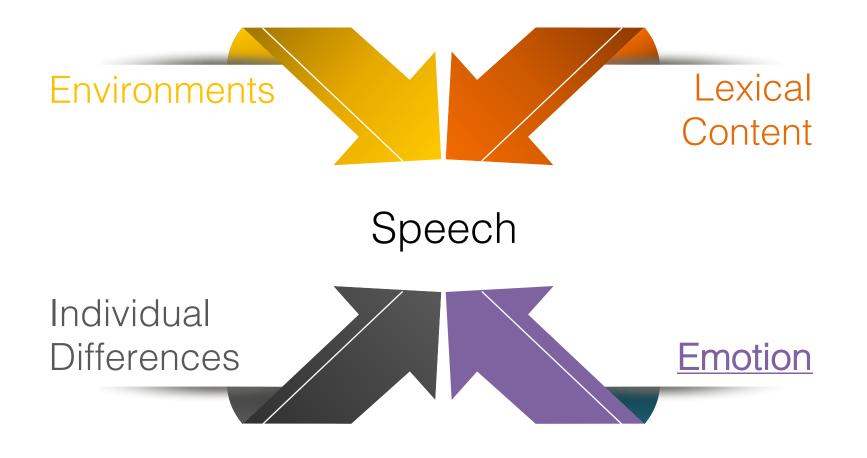
# Comparing Emotion Distributions

- Comparing distributions of valence/activation across subjects
- Comparisons:
  - Over all subjects: one-way ANOVA with p < 0.01
  - Pairwise comparisons: Tukey-Kramer posthoc test (66 pairs)
- Findings:
  - Activation: overall difference, significantly different in 51 cases
  - Valence: overall difference, significantly different in 48 cases





#### **Embracing Complexity**







#### Emotion is a big data problem!

#### But, what is the best method for transferring paralinguistic information and datasets with different conditions to emotion?

Reference:

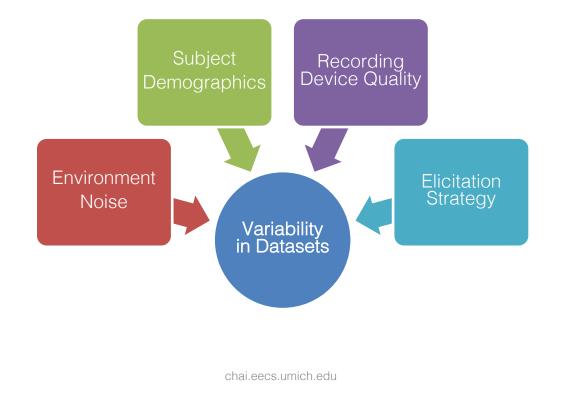
John Gideon, Melvin McInnis, Emily Mower Provost. "Barking up the Right Tree: Improving Cross-Corpus Speech Emotion Recognition with Adversarial Discriminative Domain Generalization (ADDoG)," IEEE Transactions on Affective Computing, vol: To appear, 2019.





### Domain Generalization

- Goal: creates a middle-ground representation for unseen data
- Removes factors particular to individual datasets

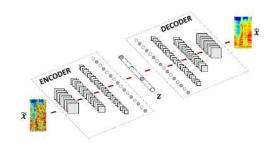


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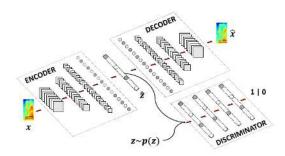


# Domain Generalization – Autoencoders

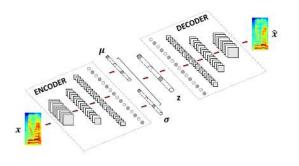
Denoising Autoencoder (DAE)



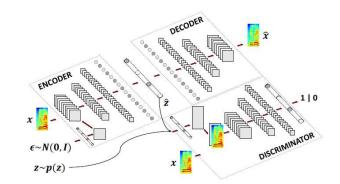
Adversarial Autoencoder (AAE)



Variational Autoencoder (VAE)



Adversarial Variational Bayes (AVB)



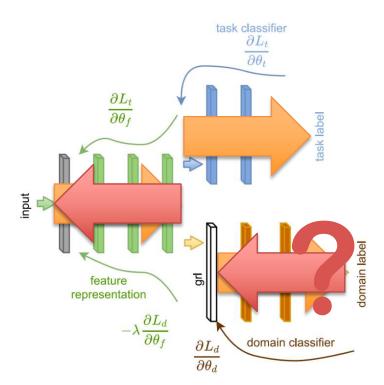


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Eskimez et al. 2018

# Domain Generalization – DANNs

- Domain Adversarial Neural Networks
- Encode a middle representation
- **Discriminative**: Classify emotion and domain from middle layer
- Adversarial: Backpropagate the reverse gradient of domain
- "Unlearns" domain
- No clear target challenges with converging





#### Ajakan et al. 2014; Abdelwahab et al. 2018



# What if we could still be discriminative?





# What if we could still be discriminative?





#### Datasets

	IEMOCAP	MSP-IMPROV
Subjects (Male/Female)	10 (5/5)	12 (6/6)
Environment	Laboratory	Laboratory
Language	English	English
Sample Rate	16 kHz	44.1 kHz
Total Utterances	10039	8438





#### Labels

	IEMOCAP	MSP-IMPROV
Total Utterances	10039	8438
Likert Scale	1-5	1-5
<b>Class Boundaries</b>	1-2, 3, 4-5	1-2, 3, 4-5
Mean (Std.) Activation	3.08 (0.90)	2.57 (1.10)
Utt. Without Ties	4814	7290
Mean (Std.) Valence	2.79 (0.99)	3.02 (1.06)
Utt. Without Ties	6816	7852





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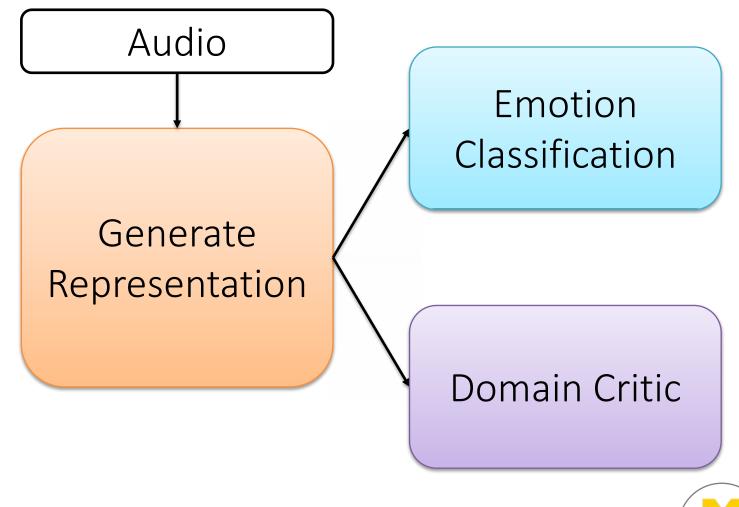
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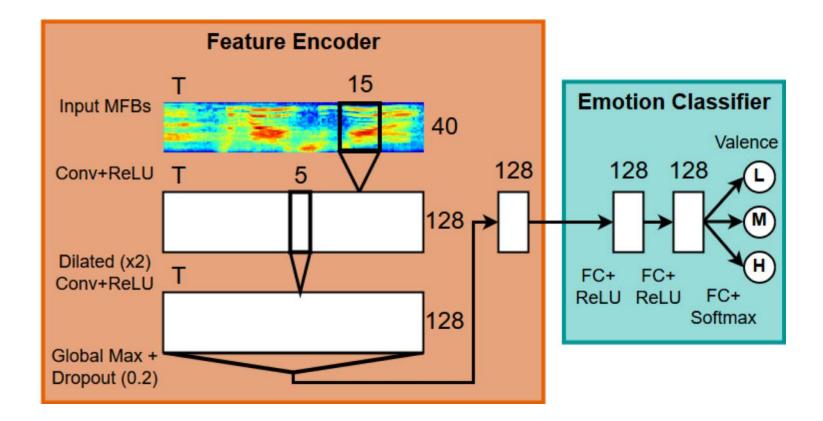
#### Method Overview







# Baseline: CNN

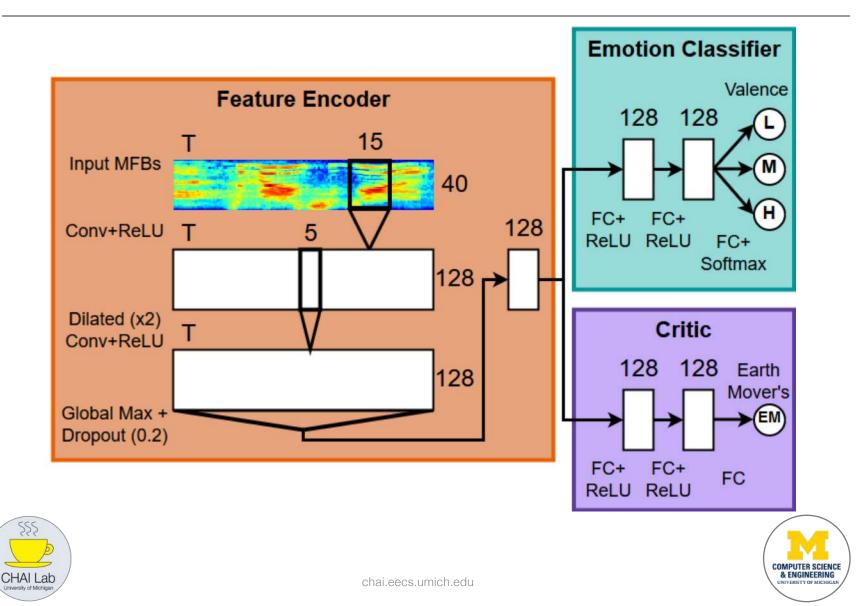




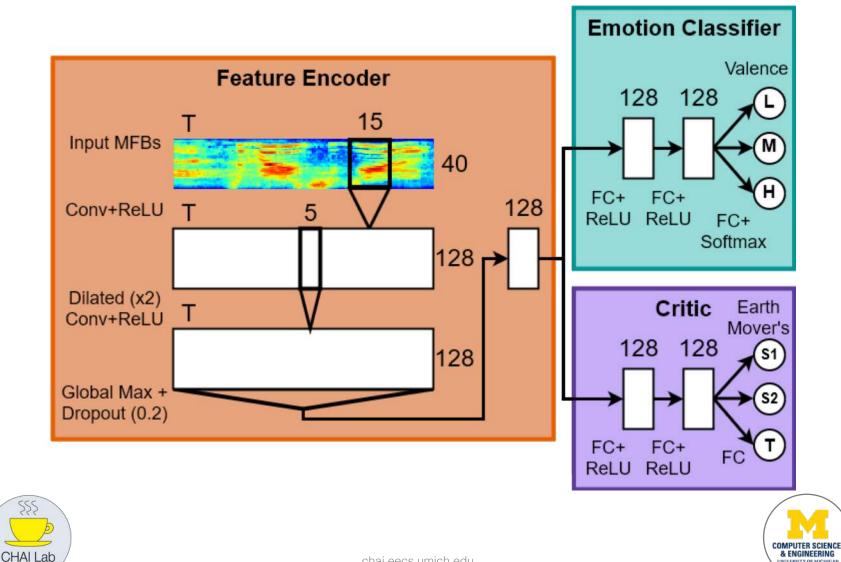
**CNN**: Convolutional Neural Network trained on all <u>labeled</u> data; **SP**: Specialist CNN trained on just target <u>labeled</u> data (if available)



# ADDoG: Adversarial Discriminative Domain Gen.



#### MADDoG: Multiclass ADDoG



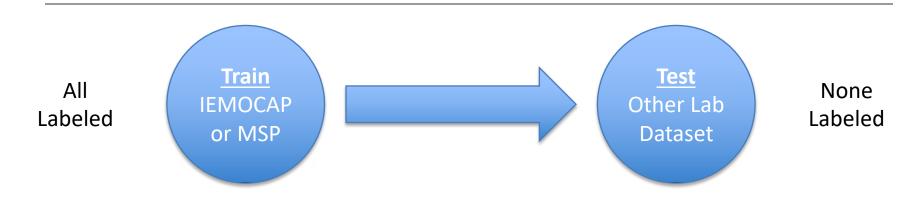
# Experimental Overview

- Four datasets:
  - IEMOCAP (16 kHz)
  - MSP-Improv (44.1 kHz)
  - PRIORI Emotion (8 kHz)
- Features: Mel Filterbanks (40d, length zero-padded to longest in batch)
- Task: cross-domain valence recognition (three-class)
- Setups:
  - Train on one lab dataset, test on another (IEMOCAP/MSP-Improv)
  - Train on one lab dataset, test on PRIORI Emotion
  - Train on two lab datasets, test on PRIORI Emotion





#### Experiment 1 – Cross Dataset

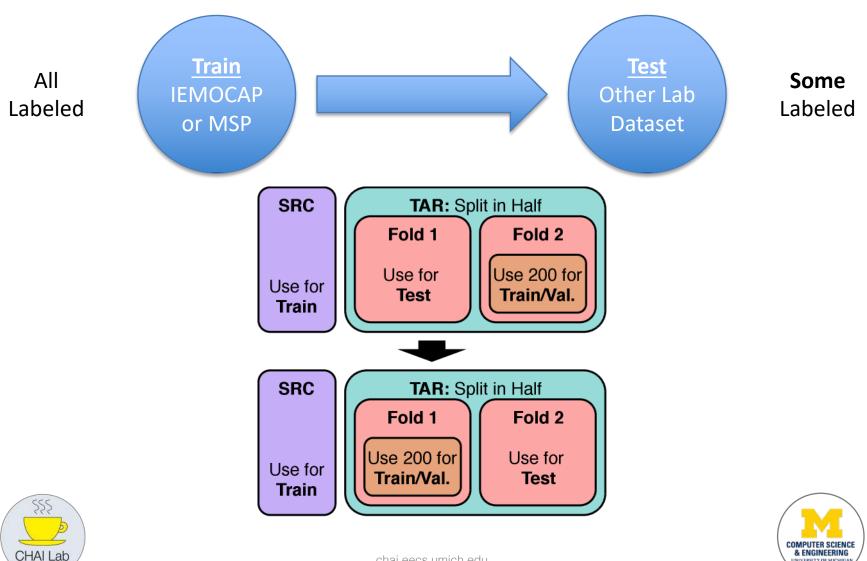


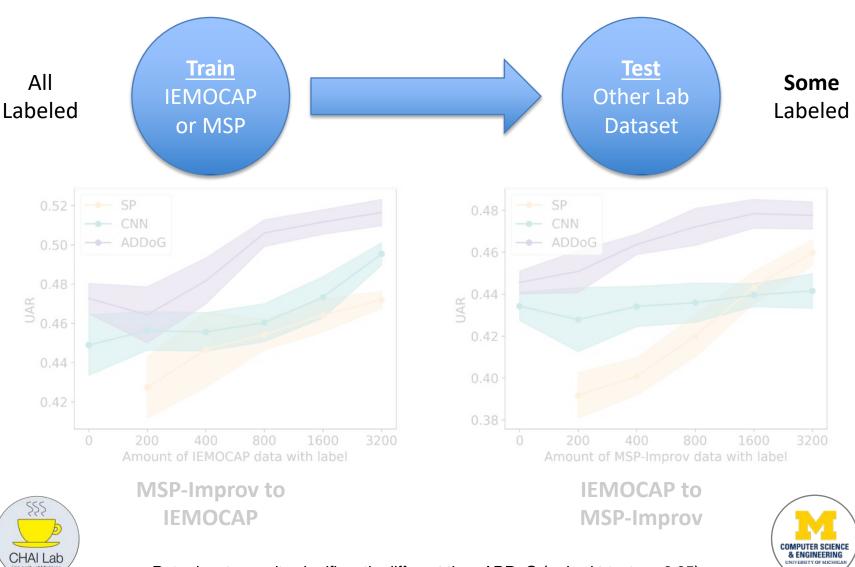
	MSP-Improv to IEMOCAP	IEMOCAP to MSP-Improv
CNN	0.439 ± 0.022 UAR	0.432 ± 0.012 UAR
ADDoG	0.474 ± 0.009 UAR*	0.444 ± 0.007 UAR*

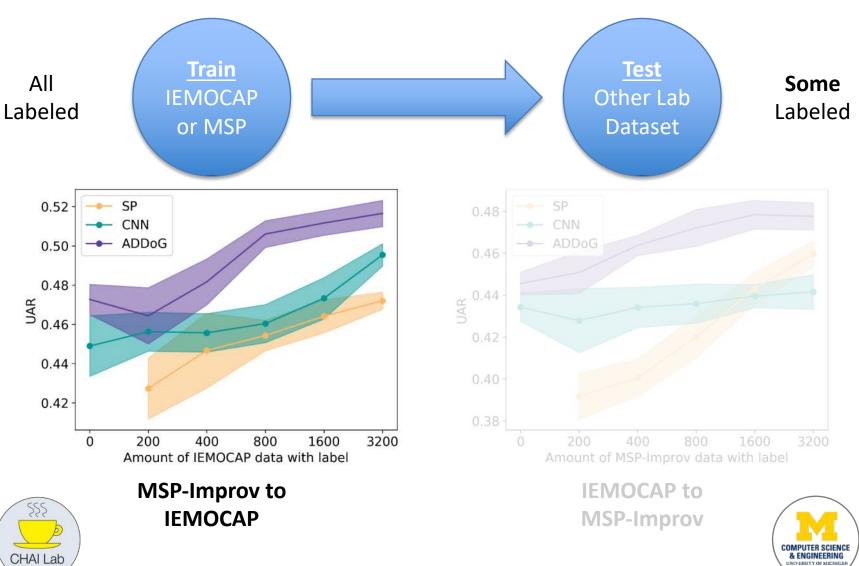


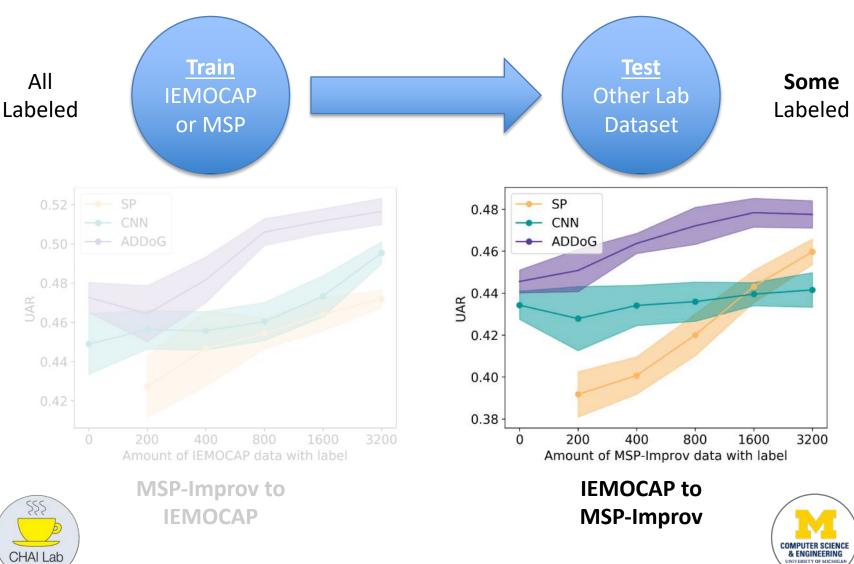


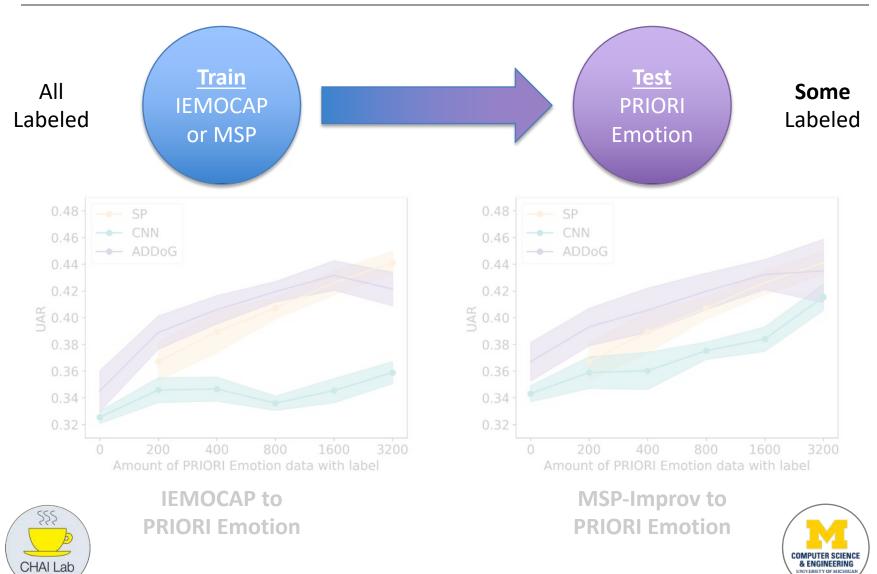
\*Denotes results significantly better than CNN (paired t-test, p=0.05)

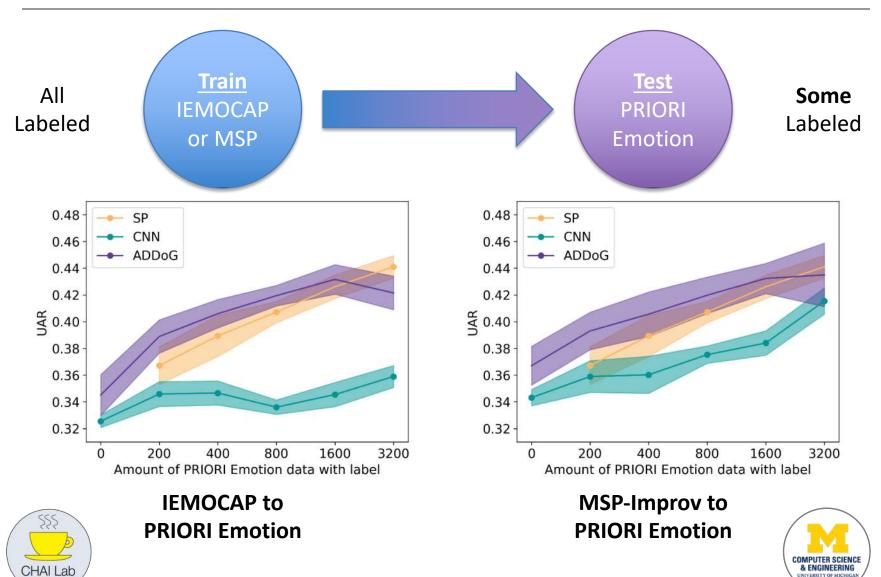


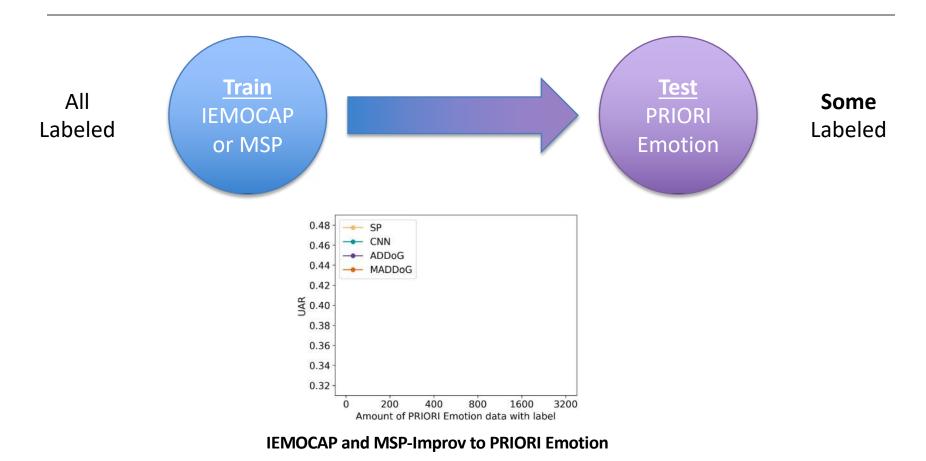








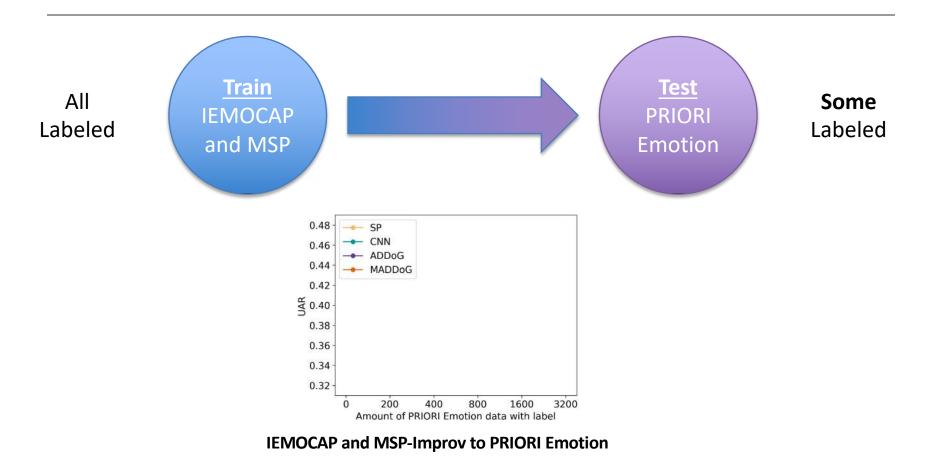




Dots denote results significantly different than MADDoG (paired t-test, p=0.05)



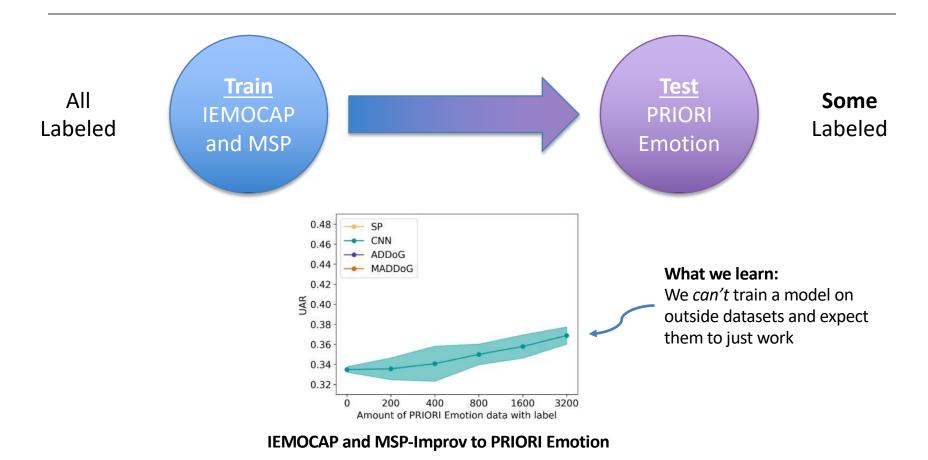




Dots denote results significantly different than MADDoG (paired t-test, p=0.05)



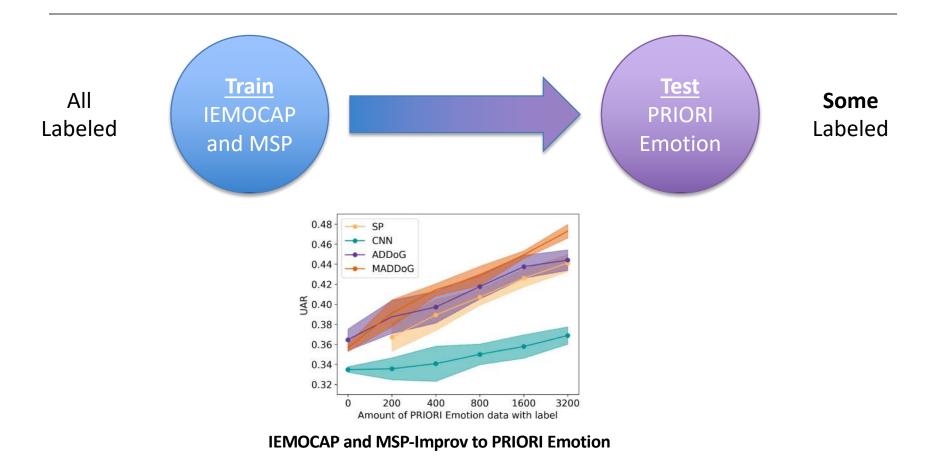




Dots denote results significantly different than MADDoG (paired t-test, p=0.05)



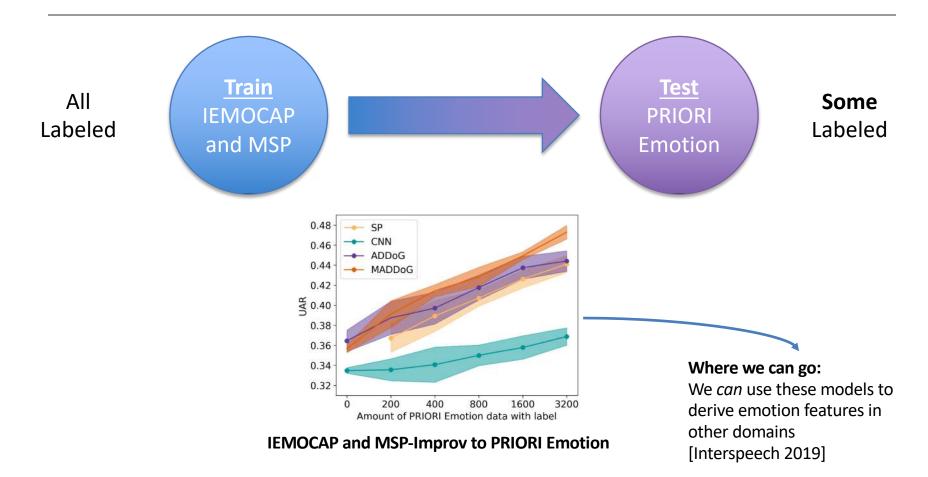




Dots denote results significantly different than MADDoG (paired t-test, p=0.05)







Dots denote results significantly different than MADDoG (paired t-test, p=0.05)





### Conclusions

- ADDoG and MADDoG consistently converge
  - Clear target at each step (other dataset)
  - "Meet in the middle" approach
- Effective at detecting emotion in smartphone calls



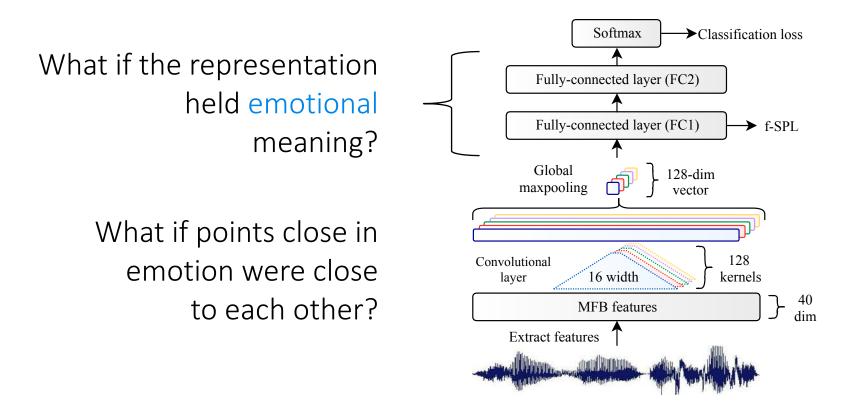


# Remaining challenge: We still aren't sure about the representation itself!





### **Emotion Recognition Representation**





Biqiao Zhang, Yuqing Kong, Georg Essl, Emily Mower Provost. "f-Similarity Preservation Loss for Soft Labels: A Demonstration on Cross-Corpus Speech Emotion Recognition." AAAI. Hawaii. January 2019.

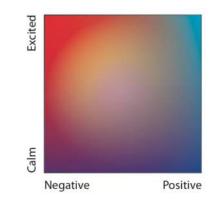


• Goal: learn an embedding space where pairwise distance corresponds to label similarity





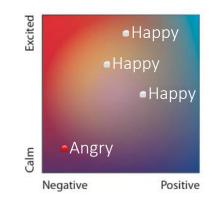
• Goal: learn an embedding space where pairwise distance corresponds to label similarity







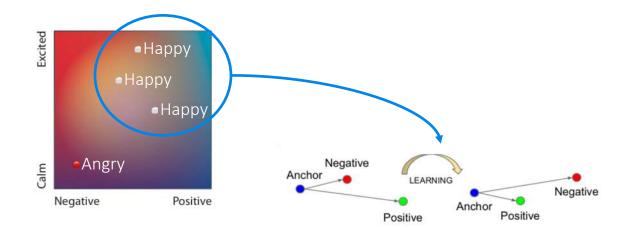
• Goal: learn an embedding space where pairwise distance corresponds to label similarity







• Goal: learn an embedding space where pairwise distance corresponds to label similarity

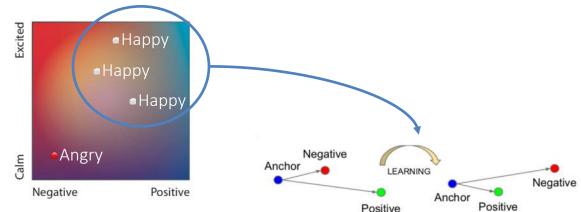


Triplet Loss [Weinberger and Saul 2009; Chechik et al. 2010; Hoffer and Ailon 2015; Schroff et al. 2015]





• Goal: learn an embedding space where pairwise distance corresponds to label similarity





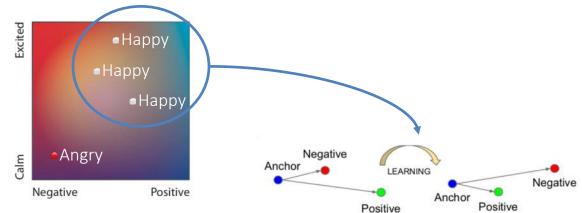
Triplet Loss [Weinberger and Saul 2009; Chechik et al. 2010; Hoffer and Ailon 2015; Schroff et al. 2015]







• Goal: learn an embedding space where pairwise distance corresponds to label similarity





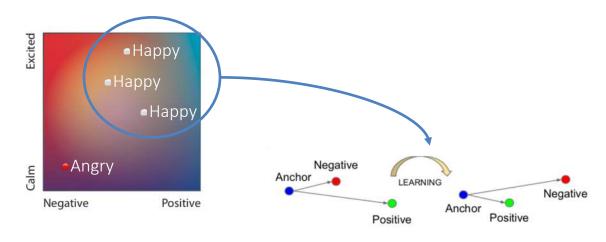
Triplet Loss [Weinberger and Saul 2009; Chechik et al. 2010; Hoffer and Ailon 2015; Schroff et al. 2015]

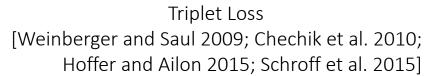






• Goal: learn an embedding space where pairwise distance corresponds to label similarity







Variability is signal, not just noise

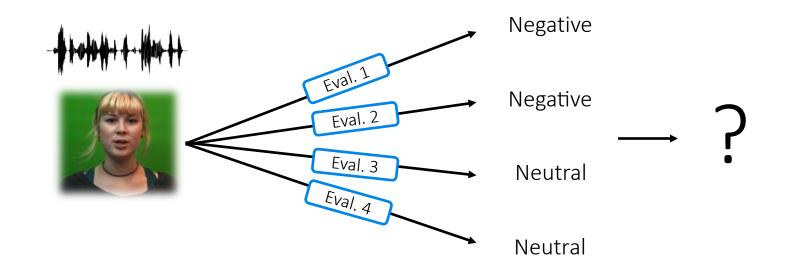




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### Hard labels are too limiting.

• Disagreement in evaluation is extremely common





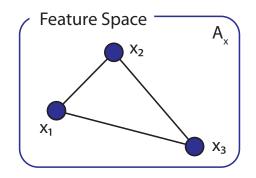


**Goal**: learn an embedding space where feature similarity = label similarity





#### **Goal**: learn an embedding space where feature similarity = label similarity

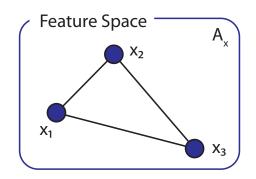


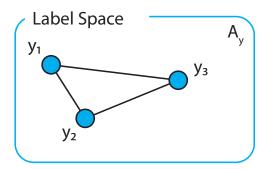




# *f*-Similarity Preservation Loss

**Goal**: learn an embedding space where feature similarity = label similarity

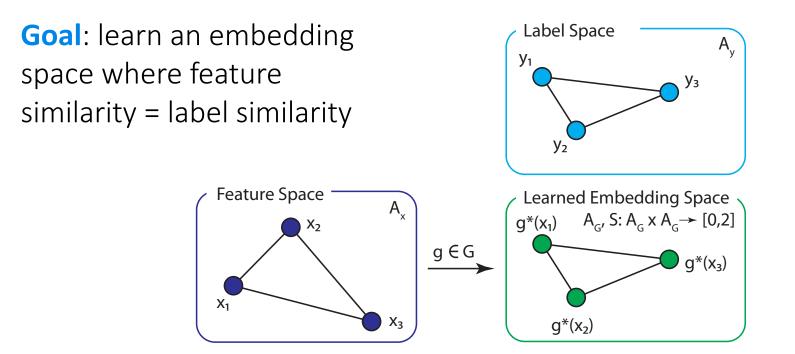








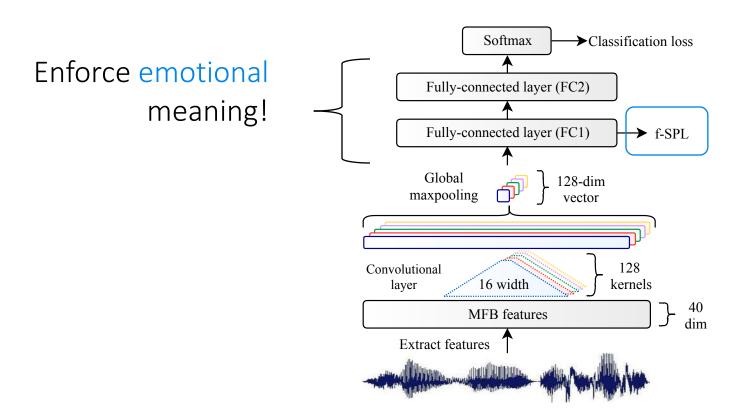
# *f*-Similarity Preservation Loss







#### New Representations

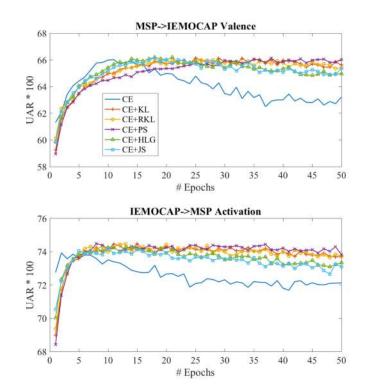






### Performance on heldout data

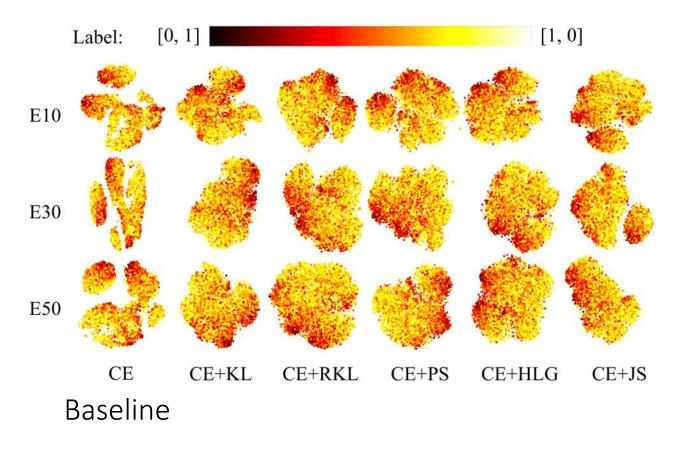
- *f*-SPL less susceptible to overfitting
- Statistically significantly higher performance compared to cross-entropy loss







### Embedding with emotional meaning

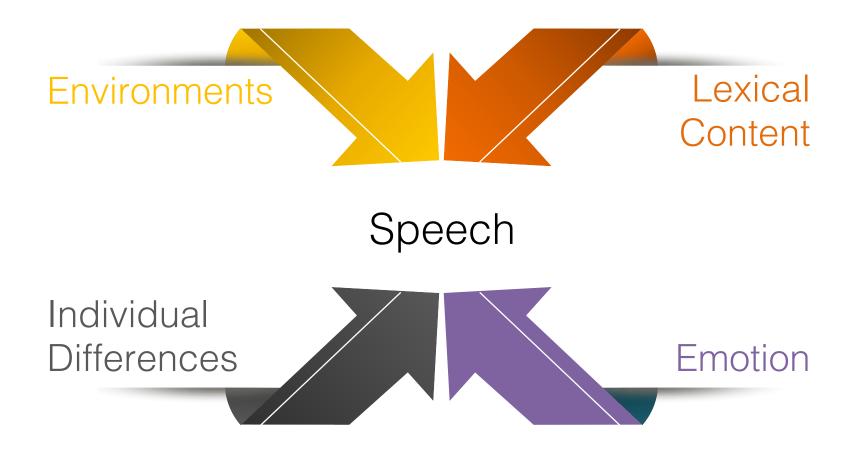






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#### Embracing Complexity







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